



Operational Excellence Specialist

Reach your career goals with Eirgen Pharma, your future could be here

Would you like to be part of a company that has the courage, innovation, and capability to improve and enhance patient lives across the globe?

Eirgen was founded in 2005 and since then we have continually grown and now employ over 180 employees at our site in Waterford. Our strengths lie in our capability to rapidly introduce new products and add additional volume to existing products - ensuring supply for new product launches and expanding market opportunities.

What makes us different is that while we continue to grow our business we have still maintained that small company feel to our culture which enables us to ensure that our employees are always front and centre in everything we do. By creating a progressive and dynamic working environment, where hard work and enjoyment aren't mutually exclusive, we have created a high performing, people-centric culture which allows us to work in an environment where the focus is always on ensuring that the patient comes first.

About you

This role is perfect for someone with strong project management skills, digital fluency, and a passion for empowering others to do great things.

Ideally you are educated to degree level or equivalent and have at least 2years experience in a Pharmaceutical or other regulated environment. You are well-versed in Lean/CI/ Innovation methodologies, have a proven ability to use data to inform decisions and ideally possess a Green Belt certification or equivalent.

You have experience working with or managing external vendors/partners and in coordinating or delivering improvement and enhancement projects. Experience using Agile methodology is key and you are skilled facilitator, comfortable leading cross-functional workshops and training sessions.

You are digitally fluent – comfortable using modern tools to support project delivery and communication - and passionate about enabling long-term capability.

You demonstrate strong interpersonal skills and you are able to engage and influence positively across cross functional teams and stakeholders. You excel in planning and can prioritise to manage competing demands always aligning to overall strategy. You have the ability to self-reflect and self-manage, you enjoy gaining knowledge, continuous improvement and solving problems.



About the Role:

This is a unique opportunity to be part of building a new capability from the ground up — bringing people together, enabling change, and driving sustainable improvement, in this role you will coordinate and implement our first site-wide Continuous Improvement program

Reporting to the Operational Excellence Lead, you will coordinate all aspects of the CI program, including working with selected external vendors to deliver training, managing stakeholder engagement, supporting improvement initiatives, and tracking impact. You'll also lead the implementation of the Operational Excellence communication plan and act in place of the OpEx Lead when needed. While the initial focus is on CI, the role will grow to include wider aspects of Operational Excellence.

Key Responsibilities:

- Coordinate and implement Eirgen's first site-wide CI program
- Collaborate with selected vendors to support delivery and rollout
- Plan, manage, and track program activities using Agile project management principles
- Facilitate workshops and problem-solving sessions with cross-functional teams
- Empower and coach employees to apply CI tools and drive improvements
- Implement and maintain the Operational Excellence communication plan
- Act as deputy for the Operational Excellence Lead when needed
- Collect and analyse data to support decision-making and improvement opportunities
- Visualize performance and improvement data in an engaging, clear, and accessible way
- Build strong relationships across teams to foster a culture of CI and shared ownership
- Track and report progress against key performance indicators and improvement targets
- Support broader Operational Excellence initiatives over time

Working at Eirgen – What to expect

At Eirgen, we have developed a diverse, people-centric, high performance culture where people are enabled to achieve their potential.

If you are working at Eirgen, then we think you've got something special. Our employees are high-performing and work as part of a cohesive team, they are dedicated people who are driven to succeed and are rewarded with competitive salaries and an attractive range of benefits including opportunities for career progression and continuing education.

Apply for the above role by sending your CV to opportunities@eirgen.com including the job title in the subject.